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INDIANA UTILITY REGULATORY COMMISSION 302 W. WASHINGTON STREET, SUITE E-306 INDIANAPOLIS, INDIANA 46204-2764 http://www.state.in.us/iurc/ Office: (317) 232-2701 facsinsle (317) 232-6758

IN THE MATTER OF THE INVESTIGATION ON THE COMMISSION'S OWN MOTION UNDER INDIANA CODE § 8-1-2-72, INTO ANY AND ALL) MATTERS RELATED TO THE COMMISSION'S) MIRRORING POLICY ARTICULATED IN) CAUSE NO. 40785 AND THE EFFECT OF THE) FCC'S MAG ORDER ON SUCH POLICY, ACCESS CHARGE REFORM, UNIVERSAL SERVICE REFORM, AND HIGH COST OR UNIVERSAL SERVICE FUNDING MECHANISMS RELATIVE TO TELEPHONE AND TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF INDIANA

JUL 2 0 2004 Indiana utility EGULATORX COMMESION

RESPONDENTS:

ALL TELECOMMUNICATION SERVICE PROVIDERS, INCLUDING INTRASTATE WIRELESS CARRIERS, IN THE STATE OF INDIANA.

On June 9, 2004, the Indiana Utility Regulatory Commission ("Commission") issued an Order initiating this proceeding to allow the Commission to fully consider Lifeline/Link-Up issues. Pursuant to 170 IAC 1-1.1-15, a Prehearing Conference in this matter was conducted on July 20, 2004, at 9:30 a.m. in Room E-306 of the Indiana Government Center South, Indianapolis, Indiana.

Prior to opening the record, the Presiding Officers had an informal discussion with the parties to this Cause regarding the most appropriate way to move forward with this proceeding. The Parties agreed that, as a preliminary matter, it would be appropriate to attempt to reach consensus on the exact list of issues ("Issues List") to be addressed in this Cause. Accordingly, the Presiding Officers indicated that they would issue a Docket Entry that contains a preliminary Issues List of the topics and issues that the Commission believes should be considered in this Cause. The Parties agreed to review the Issues List and provide input regarding the framework developed by the Presiding Officers. Upon review of the comments submitted by the Parties the Presiding Officers will submit a final Issues List that will reflect the specific issues to be addressed in this Cause.

The Presiding Officers believe the following Issues List constitutes a preliminary framework of the specific topics that should be addressed in this Cause.

Preliminary Lifeline\Link-up Issues List

1. Eligibility

- a. Review of existing federal criteria
- b. Review of specific program based criteria
- c. Development, measurement, and potential impact of an income threshold
- d. Duration of eligibility
- e. Transition period after eligibility ceases

2. Certification and Verification

- a. Certification of program and income based criteria
- b. Enrollment process including review of possible automatic enrollment procedures
- c. Verification process and procedures- Consideration of third party verification or utility based verification process
- d. Procedures to ensure against fraud, waste or abuse
- e. Record-keeping requirements

3. Educational Efforts

- a. Standards and requirements for advertising
- b. Use and scheduling of seminars
- c. Community action location

4. Other

- a. Review of current participation rates in the State of Indiana
- b. Review of the necessity of requiring LECs to offer Lifeline to consumers that have been disconnected for non-payment of toll charges
- c. Any additional issues

Comments on the Issues List should be filed by the Parties (either jointly or individually) on or before August 18, 2004. A Prehearing Conference to allow for the discussion of the comments received, and to consider an appropriate procedural schedule in this Cause, is hereby scheduled for August 25, 2004, at 9:30 a.m. in Room TC-10 of the Indiana Government Center South, Indianapolis, Indiana.

Ziegner, Commissioner

IT IS SO ORDERED.

Scott R. Storms, Chief Administrative Law Judge

Date

Nancy E. Manley, Secretary to the Commission